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Customer Success Story

Franklin County Clerk of Courts provide access to Court Information with Case Information Online (CIO)

Accessing Court Records just got a whole lot easier in Franklin County!

In the past, agencies that needed information about court cases had to go to the County offices and request the information. While some access was available to view Civil case information via the Web, it was limited and no data was available for Domestic, Criminal and Appeals cases. Case Information Online provides public access to case data including docket details. County Agencies have access to more data including images of certain court documents.

Key Highlights

Industry

Legal/Government

Challenge

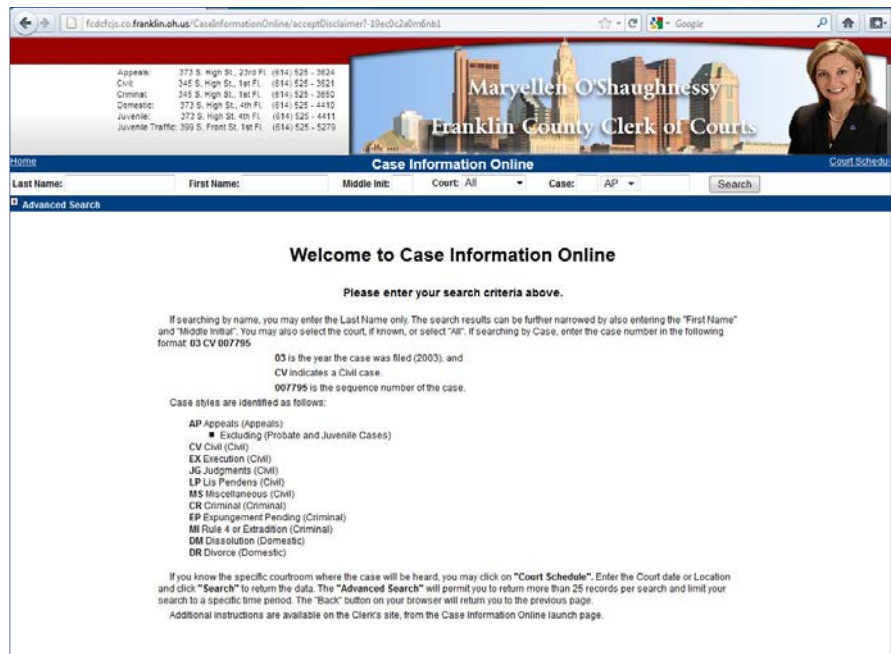
The Franklin County Clerk of Courts sought to provide access to Civil, Domestic, Appeal, and Criminal cases via the Web. They also wanted to provide easy access to Court schedules. The Clerk needed flexibility in what is displayed and how it is accessed to handle different types of users.

Solution

Working closely with MAPSYS and the Franklin County Data Center, the Franklin County Clerk of Courts launched a web based Case Information Online application utilizing IBM Websphere and Java.

Benefits

- Public Access to Case Information, eliminating trips to the County and requests for hard-copies.
- More efficient access to Case information for County agencies.
- Consolidated search across all of the court systems.
- One-click access from other agency applications through CIO interfaces.



The application provides a search by Name and Case type across all Courts or within a court. Advanced search functions also allow searches within a date range.

Rosa Barker, Information Technology Director with the Franklin County Clerk of Courts said, "With a limited budget and a Case Management system over 16 years old, we did not think we could publish a site, which would be so well structured and easy to use. Since we published our new Case Information Online application we have been receiving compliments such as:

"This is a GREAT web site! It's easy to use and instructional!"

"Your web site is great!! At times, other counties web sites are difficult to access. The Franklin County enables the user to access all of the Courts @ one web site. I was surprised & pleased with the updates installed since I accessed Franklin County's records several months ago. I appreciate your efforts!"

"Thank you so very much for your easy to navigate and user friendly web site."

"I just want to commend you on such a user friendly, informative web site. My occupation requires me to obtain information on civil cases filed in several counties in Ohio and this site is by far the easiest to access information I need. Great job!"

Search Results are flexible, simple and easy to read

The number of cases returned can be altered by using the Search, so they can retrieve the most appropriate number of records. The format is simple, making it easy to read.

Case Information Online Puts Everything at Your Fingertips!

Case Information Online provides all the information about a case with one click. Many Case applications require the user to scroll through page after page of docket detail to get to the information you need. Unless the case is very large, all case information is displayed immediately.

The screenshot displays the Franklin County Case Information Online interface. At the top, there is a header for Maryellen O'Shaughnessy, Franklin County Clerk of Courts. Below this is a search bar with fields for Last Name, First Name, Middle Initial, Court, Case, and AP. The main content area is titled "APPEALS CASE DETAIL" and shows the following information:

CASE NUMBER	CAUSE TYPE	LOWER CASE	LC CASE ORD DATE	DATE FILED	STATUS
01-AP-000246	MANDAMUS	N/A	N/A	02/23/01	CLOSED

Below the case details, there are sections for APPELLANT/RELATOR(S), APPELLEE/RESPONDENT(S), DOCKETING STATEMENT, TRANSCRIPT, CONSOLIDATED CASES, PENDING EVENTS, and DOCKET. The DOCKET section is expanded to show all descriptions, displaying a list of docket entries with columns for Date, Description, Image, Fiche, Frame, and Pages.

Date	Description	Image	Fiche	Frame	Pages
05/28/03	PAYMENT ON COSTS AND FEES		14360	J07	2
04/08/03	MISCELLANEOUS PAPER		0	A01	
01/08/03	PROOF OF REGULAR MAILING				
12/06/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
12/06/02	PROOF OF REGULAR MAILING				
12/06/02	PROOF OF REGULAR MAILING				
12/06/02	PROOF OF REGULAR MAILING				
12/06/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
12/06/02	MAGISTRATES ORDER		13696	D17	1
12/06/02	MOTION IS MOOT		13699	D17	1
12/06/02	MOTION IS MOOT		13696	D17	1
12/05/02	PROOF OF REGULAR MAILING				
12/05/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
12/05/02	COST BILL PREPARED		13947	H05	1
12/04/02	ADDITIONAL COST BILL CREATED				
11/20/02	PROOF OF REGULAR MAILING				
11/20/02	PROOF OF REGULAR MAILING				
11/20/02	PROOF OF REGULAR MAILING				
11/20/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
11/20/02	JED - VOLUNTARY DISMISSAL		13619	F09	1
10/31/02	CERTIFICATE OF SERVICE ON ATTORNEY		13551	H01	1
10/31/02	NOTICE OF DISMISSAL		13551	G20	2
10/25/02	PROOF OF REGULAR MAILING				
10/25/02	PROOF OF REGULAR MAILING				
10/25/02	PROOF OF REGULAR MAILING				
10/25/02	PROOF OF REGULAR MAILING				
10/25/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
10/25/02	MAGISTRATES ORDER		13547	H09	2
10/24/02	PROOF OF REGULAR MAILING				
10/24/02	PROOF OF REGULAR MAILING				
10/24/02	PROOF OF REGULAR MAILING				
10/24/02	PROOF OF REGULAR MAILING				
10/24/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
10/23/02	CERTIFICATE OF SERVICE ON ATTORNEY		13545	G10	1
10/23/02	MEMO IN SUPPORT		13545	G08	2
10/23/02	MOTION		13545	G07	4
10/23/02	JOURNAL ENTRY		13545	G11	1
09/20/02	CERTIFICATE OF SERVICE ON ATTORNEY		13046	I06	1
08/29/02	NOTICE OF SUPPLEMENTAL AUTHORITY		13046	I05	13
05/31/02	CERTIFICATE OF SERVICE ON ATTORNEY		12972	J05	1
05/31/02	REPLY TO		12972	J03	4
05/24/02	CERTIFICATE OF SERVICE ON ATTORNEY		12949	J17	1
05/24/02	MEMO CONTRA		12949	J13	5
05/14/02	CERTIFICATE OF SERVICE ON ATTORNEY		12851	A04	1
05/14/02	MEMO IN SUPPORT		12851	A02	2
05/14/02	MOTION FOR PROTECTIVE ORDER		12851	A01	57
12/10/01	CERTIFICATE OF SERVICE ON ATTORNEY		12292	J04	1

"Thank you! The new web site is great for finding the dispositions of criminal cases. I no longer have to call your clerks or come down to locate the information."

Clicking the Show all Descriptions box displays detail information for all Docket records.

Detail Information for all Docket records

Docket information is easy to view!

Docket information can be seen in a summary or more detailed view.

Users can click on a particular docket record to see the detail for that item.

Date	Description	Image	Fiche	Frame	Pages
05/28/03	PAYMENT ON COSTS AND FEES		14360	307	2
	AMOUNT - PAID: 68.00				
	HOW PAID: CASH				
	RECEIPT NUMBER: AP000018255				
	PID INDICATOR: R				
	NAME (PLDF): ASSOC FOR CHILDREN FOR ENFORCEMENT OF SUPPOR				
	PARTY TYPE: RELATOR				
	COST PAID 68.00 A.C.E.S INC.				
04/08/03	MISCELLANEOUS PAPER		0	A01	
01/08/03	PROOF OF REGULAR MAILING				
01/08/03	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
12/06/02	PROOF OF REGULAR MAILING				
12/06/02	PROOF OF REGULAR MAILING				
12/06/02	PROOF OF REGULAR MAILING				
	ATTORNEY NAME: ALAN P. SCHWEPE				
	ATTORNEY ADDRESS: ASGT ATTORNEY GENERAL, 30 EAST BROAD STREET, 291H FL, COLUMBUS, OH 43215-3428				
	NAME (PLDF): THOMAS J. HAYES DIR				
	PARTY TYPE: RESPONDENT				
	PID INDICATOR: R				
	NOTICE PRINT DATE: 12/06/02				
	NOTICE MAIL DATE: 12/06/02				
	MAGISTRATE'S ORDER				
12/06/02	PROOF OF REGULAR MAILING				
12/06/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
12/06/02	MAGISTRATE'S ORDER		13696	D17	1
12/06/02	MOTION IS MOOT		13696	D17	1
12/06/02	MOTION IS MOOT		13696	D17	1
12/06/02	PROOF OF REGULAR MAILING				
12/06/02	INSTRUCTIONS FOR SERVICE FROM COURT - REGULAR MAIL		0	A01	
12/06/02	COST BILL PREPARED		13847	H05	1
12/04/02	ADDITIONAL COST BILL CREATED				
11/20/02	PROOF OF REGULAR MAILING				
	ATTORNEY NAME: MICHAEL R. SMALZ				
	ATTORNEY ADDRESS: OHIO STATE LEGAL SERVICES, 555 BRUTLES AVENUE, COLUMBUS, OH 43215-1137				
	NAME (PLDF): ASSOC FOR CHILDREN FOR ENFORCEMENT OF SUPPOR				
	PARTY TYPE: RELATOR				
	PID INDICATOR: R				
	NOTICE PRINT DATE: 11/20/02				

Court Schedules are Available Too!

In addition to Docket information, Court schedules can be displayed by clicking the Court Schedule link.

- Schedules can be searched by location, date, and time.
- Clicking on the Case from this page will display that Case's information and Docket Detail.

LOC	TIME	CASE	DESCRIPTION	CATEGORY
4E	Type: TRIAL 09:00 AM	10 CV 010171	DOUGLAS E BERNTHOLD -VS- KROGER COMPANY	WORKERS COMPENSATION
4E	Type: TRIAL 09:00 AM	10 CV 013343	CHASE HOME FINANCE LLC -VS- KEVIN C STEWARD	FORECLOSURES
4E	Type: TRIAL 09:00 AM	10 CV 017093	PHH MORTGAGE CORPORATION -VS- CANDY GATES	FORECLOSURES
4E	Type: PRE-TRIAL 09:00 AM	10 CV 017858	DANIEL E HANSON -VS- LEWIS & MICHAEL MOVING STORAGE INC	WORKERS COMPENSATION
4E	Type: CONT. TRIAL 09:00 AM	10 CR 007418	STATE OF OHIO -VS- ROBERT L LITCHFIELD	INDICTMENT
4E	Type: CONT. TRIAL 09:00 AM	11 CR 002151	STATE OF OHIO -VS- DANAL CHAMBERS	INDICTMENT
4E	Type: CONT. TRIAL 09:00 AM	11 CR 003450	STATE OF OHIO -VS- TERRY S LEWIS	INDICTMENT
4E	Type: CONT. TRIAL 09:00 AM	11 CR 003560	STATE OF OHIO -VS- DANIEL E FREY	INDICTMENT
4E	Type: CONT. TRIAL 09:00 AM	11 CR 003917	STATE OF OHIO -VS- JOSHUA A BIGLEY	INDICTMENT
4E	Type: CONT. TRIAL 09:00 AM	11 CR 004410	STATE OF OHIO -VS- TREYVON D PANNELL	INDICTMENT
4E	Type: CONT. TRIAL 09:00 AM	11 CR 005266	STATE OF OHIO -VS- DANAL CHAMBERS	INDICTMENT
4E	Type: CONT. TRIAL 01:00 PM	11 CR 000834	STATE OF OHIO -VS- JONATHAN F ALLEN	INDICTMENT
4E	Type: CONT. TRIAL 01:00 PM	11 CR 000932	STATE OF OHIO -VS- CATHERINE T ALLEN	INDICTMENT

Agency has multiple views and access points!

CIO provides different views based on need. The public can access CIO through the Clerk's website and sees the standard view. Internal agencies access CIO via a secured log-in and see information not made public such as images of court documents. Other agencies leverage a CIO interface that allows them to pass a case number and do a direct display of a case from their systems.



920 Michigan Avenue

Columbus, OH 43215

614.224.5193

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